

RAUL PEREZ FUNG

IT SUPPORT & CYBERSECURITY | COMPUTER ENGINEER

Hialeah, Florida, USA | Remote | Authorized to work in the U.S.

raulcybersecurity@gmail.com | 305-942-5316

raulfungtech.com | linkedin.com/in/raulpfung | github.com/raulperezfung

PROFESSIONAL SUMMARY

Computer Engineer with one year of Tier 1/2 IT support experience in a clinical environment and practical cybersecurity projects. Combines Windows troubleshooting and networking fundamentals with Active Directory labs, Wazuh security monitoring and Python automation. Holds eJPT, Google IT Support and Google Cybersecurity credentials.

CORE COMPETENCIES

IT & infrastructure: Tier 1/2 support; Windows workstation and peripheral troubleshooting; hardware/software diagnostics; networking and DNS fundamentals; Active Directory and Group Policy (lab)

Security & monitoring: Wazuh SIEM (lab); Windows event review (lab); security alerting with Python; Wireshark; vulnerability assessment fundamentals

Technologies: Windows 10/11; Windows Server (lab); Active Directory (lab); Python; PowerShell scripting; Linux fundamentals; Git

Professional strengths: Analytical troubleshooting; communication with end users; hands-on problem solving

PROFESSIONAL EXPERIENCE

IT Analyst | Sisalud | Maracaibo, Venezuela | Jul 2023 - Jul 2024

- Delivered Tier 1 and Tier 2 technical support to clinical staff, resolving day-to-day end-user issues.
- Diagnosed Windows workstation, hardware, software and peripheral problems to support daily IT operations.

SELECTED TECHNICAL PROJECTS

[Wazuh SIEM & Telegram Alerting Lab](#) | Personal project

- Monitored a Windows 11 endpoint with Wazuh and built a Python integration to deliver selected alerts to Telegram.

[Active Directory IT Support Homelab](#) | Personal project

- Built a simulated Windows domain with a Windows 11 client; configured users/groups, Group Policy, NTFS permissions and shared folders.

[RF Tech Portfolio](#) | Independent project

- Developed a technical portfolio using Astro and TypeScript to showcase infrastructure and cybersecurity projects.

CERTIFICATIONS

[eJPT - INE \(Dec 2025\)](#)

[Google IT Support \(Apr 2026\)](#)

[Google Cybersecurity \(Sep 2026\)](#)

EXAM PREPARATION

CompTIA Security+ — preparing for the exam (not yet certified)

EDUCATION & LANGUAGES

Computer Engineering | Universidad Rafael Belloso Chacín | 2017 - 2023

Spanish: Native | English: Intermediate